

## GENERAL RULES ITALCEMENTI SPORTS CENTER

### SWIMMING POOLS SPORTS CENTER - SUMMER FACILITY

**1.** USE OF THE FACILITY IS SUBJECT TO PAYMENT OF THE CURRENT FEES AND TO THE FULL ACCEPTANCE OF THESE REGULATIONS AND/OR ALL RULES PROVIDED BY THE MANAGEMENT.

THE TICKET IS NON-TRANSFERABLE, VALID ONLY FOR THE INDICATED DAY AND MUST BE RETAINED UNTIL LEAVING THE FACILITY. DURING INSPECTION, IF THE TICKET IS MISSING OR INVALID, A NEW TICKET MUST BE PURCHASED. A PERSONAL AND NON-TRANSFERABLE COLORED DISPOSABLE BRACELET WILL BE APPLIED. ANYONE WHO DOES NOT HAVE THE BRACELET WORN OR HAS THE BRACELET TAMPERED WITH WILL BE REMOVED FROM THE SPORTS CENTER. SUBSCRIPTION TO ANY SERVICE IS NON-TRANSFERABLE; IN CASE OF LOSS, THE MANAGEMENT IS NOT OBLIGED TO PROVIDE COMPENSATION. THE SUBSCRIPTION AUTOMATICALLY EXPIRES ON THE DATE SET BY THE MANAGEMENT. FORGERY OR TRANSFER OF THE SUBSCRIPTION WILL RESULT IN ITS AUTOMATIC CANCELLATION.

**2.** THE FACILITY MANAGEMENT, THROUGH ITS STAFF, HAS THE AUTHORITY TO:

- REQUEST IDENTIFICATION.

- DENY ENTRY OR EXPEL, WITHOUT ENTITLEMENT TO A REFUND, THOSE WHO:

a) DISTURB PUBLIC ORDER AND MORALS AND/OR DISTURB WITH NOISE OR DANGEROUS BEHAVIORS

b) DISRUPT THE SMOOTH OPERATION OF ACTIVITIES.

c) DO NOT COMPLY WITH THE RULES (***THE NOTICES THAT THE MANAGEMENT POSTS IN THE SPORTS CENTER SERVE AS ADDITIONAL RULES. ACCESS TO THE FACILITY IMPLIES FULL ACCEPTANCE OF THESE REGULATIONS***).

**3.** IN CASE OF CLOSURE DUE TO FORCE MAJEURE, USERS CANNOT CLAIM ANY RIGHTS OR DEMANDS AND MUST STILL LEAVE THE FACILITY NO LATER THAN 30 MINUTES AFTER THE END OF FREE SWIMMING TIME.

**4.** BERGAMO INFRASTRUTTURE SPA AND/OR ITS EMPLOYEES AND COLLABORATORS DO NOT MANAGE CUSTODY SERVICES FOR GOODS OR VALUES OF ANY KIND AND THEREFORE BERGAMO INFRASTRUTTURE SPA IS NOT RESPONSIBLE FOR THEFT, LOSS, OR DAMAGE OF ANY OBJECT BROUGHT INTO THE SPORTS CENTER.

**5.** CHILDREN UP TO 12 (TWELVE) YEARS OLD MUST BE ACCOMPANIED BY AN ADULT WITH AN I.D CARD.

#### **IT IS FORBIDDEN:**

- ✓ TO BRING ANY KIND OF GLASS OBJECT INTO THE SPORTS CENTER
- ✓ TO ENTER WITH ANIMALS, EVEN IF ON A LEASH
- ✓ TO DAMAGE THE STRUCTURES AND/OR EQUIPMENT, LAWNS, PLANTS, AND SHRUBS OF THE SPORTS CENTER (IN THIS CASE, BERGAMO INFRASTRUTTURE SPA RESERVES THE RIGHT TO REQUEST PAYMENT FOR ANY DAMAGES CAUSED)
- ✓ TO PLAY WITH THE BALL IN AREAS NOT INTENDED FOR THAT PURPOSE, TO RUN ON THE BLEACHERS, IN THE CHANGING ROOMS, AND ON THE POOL EDGE
- ✓ TO DISPLAY POSTERS, BANNERS, ADVERTISING MATERIAL AND TO TAKE PHOTOGRAPHIC OR CINEMATOGRAPHIC SHOTS WITHOUT THE PRIOR AUTHORIZATION OF THE MANAGEMENT, WHICH RESERVES THE MAXIMUM DISCRETION
- ✓ PEOPLE WITH EPILEPSY OR OTHER DISABILITIES MUST BE ACCOMPANIED BY AN ADULT WHO SUPERVISES THEIR ACTIVITIES AND ASSUMES FULL RESPONSIBILITY

## **LOCKER ROOMS**

### **IT IS MANDATORY:**

TO TAKE A SHOWER WHILE WEARING A BATHING SUIT AND USE THE APPROPRIATE CHANGING ROOMS

### **IT IS FORBIDDEN TO:**

- ✓ OCCUPY THE BOOTHS WITH MORE THAN ONE PERSON AT A TIME
- ✓ OCCUPY LOCKER ROOMS AFTER USE
- ✓ SHAVE OR PERFORM ANY OTHER TYPE OF AESTHETIC TREATMENT

## **SWIMMING POOLS**

- ✓ ACCESS TO THE POOLS IS RESERVED ONLY FOR THOSE WHO ARE ABLE TO SWIM AND USERS CAN ONLY USE THE AREAS RESERVED FOR FREE SWIMMING (IT IS THE RESPONSIBILITY OF USERS TO INQUIRE, BEFORE PURCHASING A TICKET, ABOUT THE AVAILABILITY OF THESE SPACES).
- ✓ ACCESS TO THE POOLS IS RESERVED ONLY FOR THOSE WHO ARE ABLE TO SWIM AND USERS CAN ONLY USE THE AREAS RESERVED FOR FREE SWIMMING (IT IS THE RESPONSIBILITY OF USERS TO INQUIRE, BEFORE PURCHASING A TICKET, ABOUT THE AVAILABILITY OF THESE SPACES).
- ✓ IT IS ADVISED TO WAIT AT LEAST THREE HOURS AFTER EATING BEFORE SWIMMING AND TO NOTIFY SERVICE STAFF AT THE FIRST SIGNS OF ANY DISCOMFORT.
- ✓ TO SAFEGUARD PUBLIC HEALTH AND HYGIENE, IT IS MANDATORY TO WEAR APPROPRIATE SWIMMING POOL SLIPPERS AND PASS THROUGH THE FOOT-WASHING BASIN, EVEN FOR COMPANIONS OF CHILDREN ENROLLED IN COURSES..

### **IT IS FORBIDDEN:**

- ✓ TO SMOKE ON THE POOL DECK
- ✓ TO EAT, DRINK BEVERAGES, SPIT, URINATE OR THROW LITTER IN THE WATER OR ON THE POOL SURROUNDINGS
- ✓ THE ACCESS TO THE POOL BY PEOPLE WITH INFECTIOUS OR SKIN DISEASES
- ✓ TO ACCESS THE SWIMMING POOL WITHOUT THE USE OF WATERPROOF DIAPERS FOR CHILDREN UNDER THE AGE OF THREE OR FOR PHYSIOLOGICALLY INCONTINENT USERS
- ✓ TO ENTER THE POOLS WITHOUT A SWIMMING CAP (EXCEPT THE DIVING POOL)
- ✓ TO USE POOL MATS, FINS, MASKS, SNORKELS, BALLS OR OTHER TYPES OF EQUIPMENT WITHOUT PRIOR AUTHORIZATION FROM SERVICE PERSONNEL
- ✓ TO OCCUPY LANES RESERVED FOR AGONISTIC ACTIVITIES AND SWIMMING LESSONS
- ✓ TO CONDUCT FREEDIVING TESTS
- ✓ TO GIVE PRIVATE LESSONS
- ✓ TO RUN ALONG THE EDGE OF THE SWIMMING POOL
- ✓ TO MAKE RUNNING DIVES AND DANGEROUS DIVES IN GENERAL, MAKE NOISE, PUSH PEOPLE INTO THE WATER, AND PLAY GAMES THAT MAY BE DANGEROUS FOR THEMSELVES AND OTHERS, AT THE UNQUESTIONABLE DISCRETION OF THE STAFF ON DUTY
- ✓ TO LIE DOWN TO SUNBATHE, LAY OUT MATS, TOWELS, ETC. ON THE POOL DECK

## **CHILDREN'S POOL**

### **IT IS FORBIDDEN:**

- ✓ TO USE THE KIDS' POOL FOR USERS OVER 10 YEARS OF AGE, EXCEPT FOR PARENTS/ACCOMPANYING ADULTS
- ✓ TO CROSS BETWEEN THE TWO POOLS (CROSSING THE SEMICIRCULAR DIVIDER)

## **OLYMPIC SWIMMING POOL**

### **IT IS FORBIDDEN:**

TO CROSS OR SUBMERGE THE SWIM LANE DIVIDERS RESERVED FOR FREE SWIMMING

## **DIVING POOL**

- ✓ DIVING IS ALLOWED ONLY FROM THE DESIGNATED PLATFORMS AND THE DIVING BOARD, NOT FROM THE EDGE OF THE POOL OR THE PREFABRICATED STEEL STRUCTURE
- ✓ EXIT FROM THE POOL AFTER JUMPING FROM THE 1 METER DIVING BOARD IS THROUGH THE LADDER ON THE RIGHT OF THE DIVER; EXIT FROM THE 3 METER PLATFORM IS THROUGH THE LADDER ON THE LEFT OF THE DIVER UNDER THE DIVING BOARDS; EXIT FROM THE 1 METER PLATFORM IS THROUGH THE LADDER ON THE LEFT OF THE DIVER NEAR THE GLASS WALL

### **IT IS FORBIDDEN:**

- ✓ TO ACCESS PLATFORMS HIGHER THAN 3 METERS
- ✓ TO ACCESS THE 3-METER PLATFORM FOR CHILDREN UNDER 12 YEARS OLD.
- ✓ TO PERFORM COUPLE DIVES, TRIPLE DIVES, BACK DIVES, AND BOUNCING ON THE DIVING BOARD.
- ✓ TO USE THE POOL WHEN FULLY OCCUPIED BY A SPORTS TEAM FOR TRAINING.

**ACCESS TO THE FACILITY IMPLIES  
FULL ACCEPTANCE OF THESE REGULATIONS**

***ANY TYPE OF COMPLAINT MUST BE SENT ONLY AND EXCLUSIVELY TO THE  
MANAGEMENT***

***([segreteriaabgsport@bergamoinfrastrutture.it](mailto:segreteriaabgsport@bergamoinfrastrutture.it))***

***WHICH WILL TAKE MEASURES TO IMPROVE THE SERVICE TO THE EXTENT OF ITS  
POSSIBILITIES.***